

My painting sold, how do I contact my buyer?

Article Number: 13 | Last Updated: Sat, Jan 28, 2017 at 5:26 AM

End of Auction Notification Emails

When your auction ends with a high bid, you, the buyer, and those following your auction will all receive notification emails. Your email will include the buyer's email address and the buyer's will include instructions on how to pay.

Or, Go to your Auction Page

You can also go to your auction page to see the buyer's name and click on it to send them an email at any time.

Note: This only works if you have not cleared your cookies since you submitted the painting for the auction. If you have, simply find the email you were sent when your entry was submitted or the one sent when it was accepted, click on the **Your Super Secret Auto-login Link** to reestablish your identity on DPW, and then go to the auction page.

Note: If you are a DPW member artist, all you have to do is log in and then go to the auction page (you did not receive any emails when you submit challenge entries if you were logged in at the time you submitted your entry).



test

Posted Date: Mar 31, 2011

Ending Time: Apr 01, 2011 12:05 AM ⓘ

Congratulations, your painting has sold!

The Winning Bid: US \$100

The Winning Bidder (click name to email): **David Marine**

[Contact the Artist](#) | [Contact Daily Paintworks](#)

The buyer has been sent an email

Posted - Fri, Apr 1, 2011 at 1:15 AM. This article has been viewed 16462 times.

Online URL: <https://help.dailypaintworks.com/knowledgebase/article.php?id=13>