I am the winning bidder, now what?

Article Number: 7 | Last Updated: Mon, May 1, 2017 at 3:10 PM

Congratulations!

Both you and the artist will receive emails with instructions, within 25 minutes after the auction ends.

If you haven't received yours yet, please check in your Junk mail. You may have to change your junk mail settings to allow emails from **info@dailypaintworks.com**.

In the email the artist receives, they will be given your email address. Your email will provide you with a PayPal button, if the artists accepts PayPal, that will take you to a purchase page. Or, if the artist accepts checks and that is how you wish to pay, you can contact the artist by email to arrange payment.

If you cannot find or did not receive the email, no worries. You don't need it. Simply *sign in* to your DPW account and go your **my Auctions page** where you can click on a PayPal button to pay or contact the artist to let them know you are paying.

Feel free to contact the artist at anytime.

Posted - Tue, Mar 29, 2011 at 9:57 PM. This article has been viewed 9397 times.

Online URL: https://help.dailypaintworks.com/knowledgebase/article.php?id=7